



QUALITY POLICY STATEMENT FOR DAMJUL LTD

DAMJUL Ltd recognises that to achieve sustained success organisations must attract and retain customer confidence. To this end, we have linked our organisation objectives to meet customer needs and strive to exceed their expectations. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the Organisation.

It is our policy to provide a very high level of technical and management expertise in engineering consultancy services in accordance with a Quality Management System, which provides a framework for measuring and improving our performance.

We have a system of aligned processes geared towards optimal performance, while also showing due regard to safety, health, and environmental protection. We make decisions and take actions based on evidence, balanced with relevant experience and intuition, which provides the platform to assure confidence as to our consistency, effectiveness, and efficiency of service delivery.

The Management Team will show leadership and commitment, and bear ultimate responsibility for establishing, implementing, integrating and maintaining the Quality Management System.

We also recognise that having competent, empowered and engaged people at all levels within our organisation are essential to enhance our capability to create and add value during delivery of customer needs and expectations. As such, we undertake to ensure sufficient resources are made available within the Organisation to achieve this intent. Furthermore, we undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all staff and interested parties alike.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Organisation. Equally, every employee is responsible for, and will be trained to perform the duties required by his or her specific role.

The Organisation has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the Organisation as determined by Top Management.

At Damjul Ltd, all employees have responsibilities for the Quality Policy implementation by participating and contributing to its success through their actions and suggestions.

This Quality System will be monitored, measured, evaluated and enhanced regularly by top management with regular reporting and communication of the status and effectiveness at all levels. It is briefed and acknowledged by all employees & sub-contractors.

Name: **Mr Amadou Dampha**
Qualification: MEng MCIHT
Position: **Director**
Role: Quality Assurance Management
Signature: **A Dampha**



Quality Assurance Matters

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